

CRX

8CH AHD Mobile Digital Video Recorder



USER GUIDE

v1.3

WARNING: SmartWitness installations should be performed by a qualified individual or installation professional only. Working with a vehicle's power system can be dangerous to both you and your vehicle. This installation is intended only to be a guide since vehicle designs and power/input sources can vary significantly from vehicle to vehicle.

If you need to schedule a professional installation service in the USA for your SmartWitness device(s), please visit http://smartwitness.com/scheduleinstall and submit the online form.

All cellular-enabled CRX devices must use the installation wizard for proper onboarding and activation, please visit http://install.smartwitness.com to register, login, and use the SmartInstall wizard.



Notice

Any unauthorized use of this guide or its contents is prohibited. The contents may be changed without notice. The contents of this user guide are comprehensively designed to provide adequate information to set up and operate the purchased device. Please contact SMARTWITNESS if you have any questions or find any omissions. If you find any missing pages in this users guide, please contact your dealer or SMARTWITNESS for a replacement. The images and display captures are examples to help you understand this device and may differ from what you may observe.

Limitation of use

This device is designed and manufactured for commercial use only and is not intended for use where the failure of the device could lead to death, personal injury, or severe environmental damage. Please use discretion when using in situations that require high precision or that may endanger life or damage valuable assets. SMARTWITNESS does not take any responsibility for accidents in such cases.

Software License Agreement

SMARTWITNESS and its suppliers grant to the customer a nonexclusive and nontransferable license to use the PC viewer software in object code form solely on a single central processing unit owned or leased by Customer or otherwise embedded in equipment provided by SMARTWITNESS Customer may make one archival copy of the Software provided Customer affixes to such copy all copyright, confidentiality, and proprietary notices that appear on the original.

Except as expressly authorized above, the customer shall not: copy, in whole or in part, software or documentation; modify the software; reverse compile or reverse assemble all of any portion of the software; or rent, lease, distribute, sell, or create derivative works of the software.

Export Restrictions

SMARTWITNESS products are controlled under the Korean Export Regulations, please check all relevant laws and codes and make sure all compliances are met before exporting.

Copyright

The use of recorded data without the expressed authorization of the owner is prohibited.



Trademark

- ➤ Microsoft, Windows Vista, Windows7 are trademarks of Microsoft Corporation, registered in the US and other countries.
- > Pentium is a trademark of Intel Corporation, registered in the US and other countries.
- ➤ Other company and product names mentioned herein may be trademarks of their respective companies.



Table of Contents

Safety Advice	7
1. Contents	9
2. Specifications	11
3. CRX Overview	13
3-1. Front	13
3-2. Rear	17
Main Unit Set Up	19
1. Live Screen	19
2. Information Screen	21
3. MAIN MENU	22
3-1. Device Setting	25
3-1-1. Device / Camera	26
3-1-2. Device / Signal	28
3-1-3. Device / G-sensor	29
3-1-4. Device / Remote Control	36
3-1-5. Device/ Display	37
3-1-6. DEVICE/ EXTERNAL DEVICE	
3-2. Record Settings	40
3-2-1. Record Settings/ Quality & Resolution	41
3-2-2. Record Settings / Channel Set Up	42
3-2-3. Record Settings / Record Option	
3-3.SYSTEM Settings	45
3-3-1. SYSTEM / DATE/TIME/LANGUAGE	45
3-3-2. SYSTEM / USER MANAGEMENT	47
3-3-1. SYSTEM / SERVICE	48
4. Uploading/ Downloading the Setting File	51
4-1. Upload	51
4-2. Download	51
PC Viewer Software Instructions	52
1. System Requirements	52
1-1. Hardware	52
1-2. Software	52
2. Installation of PC Viewer Software	53
3. PC Viewer Software Description	53
3-1. PC Viewer Main Screen	55
3-1-1. PC Viewer Control Buttons	56



3-1-2. Control Buttons and Indicators	57
4. Playing	58
4-1. Connecting HDD (or SSD)	58
4-2. Select HDD (or SSD)	58
4-3. Select Layout	61
5. View Information	63
5-1. Sensor Information	63
5-2. Analyze Driving Info	65
5-3. Tracking	66
5-4. PC Viewer Display	67
6. Search	67
6-1. Calendar Search	67
6-2. Event Search	68
7. Blur Function	70
8. Data Backup and Printing	72
8-1. Still frame conversion to jpg	72
8-1. Video conversion to AVI file	
8-3. Print Image	74
9. Backup and Backup list	
9-1. Backup	
9-2. Backup List	77
10. Setting	78
10-1. PC Viewer set up	78
10-2. DVR Configuration	
10-2-1. Device	82
10-2-1.1 Main	81
10-2-1.2 External	83
10-2-2 Record	84
10-2-3. Event	87
10-2-3-1 Motion	
10-2-3-2 AlarmIn	
10-2-3-3 Signal	
10-2-3-4 ETC	
10-2-5. System	
10-2-5-1 Date/Time	
10-2-5-2 Service	
10-2-5-3 ETC	
10-2-6. Connectivity	99



10-2-7 Server	99
11. Remove Data Storage Media	10 ⁻
12. About	
12-1. Version Info	10
12-2. Hotkeys	102
Appendix A) Shortcut Key list	
Appendix B) Suggested Axis Adjustments by Device Position	



Safety Advice

SAFETY ADVICE



CAUTION

RISK OF ELECTRIC SHOCK DO NOT OPEN



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER.

NO USER-SERVICEABLE PARTS INSIDE.

REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Please make sure you follow the safety advice/instructions given in the user guide.



CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS. Battery for RTC (Real Time Clock) inside.



CAUTION

Connect your vehicle's power cable to the product after starting the vehicle. The instant over voltage generated when starting up the vehicle may damage the product if it is already connected.



CAUTION

Install the product where it does not block driver's visibility and where there is no airbag installed. This could cause an accident or might injure the passengers in case of accident.



CAUTION

Damages due to production malfunction, loss of data, or other damages occurring while using this product shall not be the responsibility of the manufacturer. Although the product is a device used for recording videos, the product may not save all videos in the case of a malfunction. In the case of an accident, the sensor may not recognize the shock when the impact is light and as a result, it may not begin recording automatically.

WARNING:

TO PREVENT FIRE OR ELECTRIC SHOCK HAZARD, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.



GPS Reception

- 1. Activate the product in an area without large buildings to improve GPS reception.
 - The commercial purpose GPS has the average range error of more than 15 meters and the range error could be more than 100 meters due to environmental conditions like buildings, roadside trees etc.
- 2. The temperature range for optimum operation of the GPS receiver in your car is -10 ~ 50°C.
- 3. When using the product for the first time or after a long period (more than three days), it may take a little longer to recognize your current location.
- 4. It may take between five and thirty minutes to get GPS reception.

Situations where reception may be obstructed

- 1. If there is an object at the end of the GPS antenna
- 2. If your vehicle has metallic elements on the windshields
- 3. If equipment generating electromagnetic waves that interfere with the GPS signal is installed in the vehicle, e.g. other GPS devices such as certain types of wireless activated alarms, MP3, CD players, etc. using GPS.
- 4. If you are using a receiver connected by cable, electric interference can be avoided by simply changing the location of the GPS receiver (antenna).
- 5. On heavily overcast or cloudy days, if the vehicle is in a covered location such as under a bridge or raised roadway, in a tunnel, an underground roadway or parking area, inside a building or surrounded by high-rise buildings.
- 6. If GPS signal reception is poor, it may take longer to locate your current position when the vehicle is moving than when it is stationary.



1. Contents

The following items are included with the CRX

No.	Qty	Part Number	Part Name and Description	lmage
1	1	CRX	CRX Mobile Digital Video Recorder main unit	
2	1	CRX-GPS	GPS Module	
4	1	RH400	Removable SSD/HDD case	CAUTION Electric for a la local control contr
5	1	MPR110209 01 & MPR110210 01	Bracket and Back Cable Cover use to install CRX unit	
6	8	PAN+ 04*08Black	Screws	>



No.	Qty	Part Number	Part Name and Description	lmage
7	2	MKY03	Keys for internal lock turns on device and locks HDD/SSD case in the CRX unit	
8		MKY02	Keys for external lock locks main unit's front cover	Mac
9	2	CRX3- WH041-1	Camera Cable connects 4 cameras each	
10	1	CRX3- WH062-1	Digital IO & A/V Out	
11	1	CRX3- WH020-1	Power Cable 400mm	
12	1	CRX3- WH100-1	Car Signal Cable	



2. Specifications

Camera	Input	8 channels (12V camera in)	
		Full HD(1920x1080),AHD(1280x720),	
	Туре	WD1(960x480), SD(720x480)	
Audio	Input	8 channels	
Compression		G.711	
Video	·	AHD:1920x1080, 1280x720	
	Recording	NTSC: 960x480, 720x480, 720x240,	
	resolution	352x240	
		PAL: 960x575, 720x576, 720x288, 352x288	
		AHD: 60fps(1920x1080),	
		120fps(1280x720)	
	Recording Frame	NTSC: 240fps (960x480, 720x480,	
	rate	720x240, 352x240)	
		PAL: 200fps (960x575, 720x576, 720x288,	
		352x288)	
		Continuous mode	
	Recording Mode	Event mode (G-sensor, Panic button,	
	Recording Mode	Alarm)	
		Dual (Continuous + Event) mode	
		Event: before 5~1 seconds after	
	Recording time	1hour~10 seconds	
	Recording time	Continuous: long-term recording with	
		HDD	
	Compression	Video: H.264	
	GPS/GLONASS	Support GPS/Glonass satellite, output	
	013/02014/133	rate:1Hz,	
		CEP: ≦2.5m, Accuracy of Velocity:	
		≦0.1m/s (GNSS modul spec.)	
		TTFF: within 1 min after boot (open sky)	
	G-Sensor	3Axis(X,Y,Z), output rate:100 Hz	
		Measurement Range:-2G~+2G	
		Sensitivity: 1024LSB/g	
	_	Accuracy :±140mg	
Gyro		3Axis(X,Y,Z), output rate:100 Hz	
		Measurement Range:125°/s	
		Sensitivity:262.4LSB/°/s	
	DTC	Accuracy: ±2.05°/s	
	RTC	Internal battery	
Buzzer		Error, Firmware upgrade, Configuration	
		upload.	



		2.5" HDD(500GB, 1TB, 2TB) or	
Storage	Main	SSD(128GB, 256GB) x 1 slot	
	SD Card	SDHC (4GB~32GB) x 1 slot	
User interface			
User interface		4 LED (Red, Orange, Blue, Green)	
Communication	Button 10 pcs		
Communication	USB Type	By USB 3G/4G or Wi-Fi modem (optional)	
	API	REST/JSON API available via SmartWitness.	
Interfere	Video Outrout	†	
Interface	Video Output	2	
	Alarm Input	8	
	Alarm Output	2	
	Signal input	Left, Right, Brake, Reverse, Speed Pulse, RPM, ACC	
Software	PC software	PC Viewer for Windows 7/8/10	
Software	Config Tool	Device Configuration Software for	
	Config Tool	Windows 7/8/10	
Power	Power Input	Input Voltage : 12V/24V	
		Input Current : 8A/4A	
	Power Output	2pcs (Front, Rear)	
'		Output Voltage: DC 12V 1A	
Power Type		Bare wire cable: Input DC 12V/24V 3A	
	Max Power Consumption	96W	
Lock	Locking enclosure	HDD/SSD Key Lock and Front Door Key Lock	
	SD Card Cover	SD mount/unmount Switch Cover	
Dimonais	Size/Weight	1DIN: 178(w) x 50(H)x 170(D)mm,	
Dimension		1.08kg(with SSD),1.14kg(with HDD)	
Environment	Operation	10	
Environment	temperature	-10 ~ +60 °C(SSD), -10 ~ +45 °C(HDD)	
	Storage	20 . 70.90	
	temperature	-20 ~ +70 °C	
Standards	Certification	JASO D001, CE, E-mark, FCC, KC	



3. CRX Overview

3-1. Front





- 1. Cover Lock.
- 2. LED Indicator Lights.

[POWER]: Illuminated when the CRX is powered (Green LED).

[REC]: Illuminated when recording (Orange LED).

[ALARM]: Illuminated in any fail conditions (Red LED).

[LAN]: Illuminated when connected to the network (Orange LED).

At power on, the POWER LED will illuminate immediately and the CRX will go into system check. Once device is operational, the REC LED will also illuminate. This usually takes about a minute but in some cases, the device may need to reboot in which case it will take about 5 minutes.

3. Control Buttons.

[SER]: Search data by date using calendar index.

[CH]: Select single camera view.

[MENU]: Set up.

[ESC]: Return to previous screen.

 $[<\Lambda V>]$: Direction keys to move selections during set up.

[<]: Change layout of live screening to 9 split screen.



[>]: Change layout of live screening to 4 split screen.

[v]: Press down for 3 seconds to stop EMS data recording and safely eject SD card.

Note

While accessing the menu, data may be being recorded on the SD card, please use the [ESC] key to exit the Set Up mode before ejecting SD Card.

[FN]: Function key.

 $[FN] + [\Lambda]$: Upload device settings.

Uploading Device set up: Store your device settings onto a SD Card or USB memory stick using the PC Viewer, plug in the memory media into the device while in operation, pressing the $[FN] + [\Lambda]$ together will upload and change the settings.

[FN] + [V]: Download device settings and log data.

Downloading Device set up: Plug in a SD Card or USB memory and press the [FN] + [V] together to download the settings.

Note

- 1. When the device is in Set Up mode, both uploading and downloading the settings is not possible.
- 2. When both SD card and USB memory stick are plugged in, even if there are no recorded settings, only the SD card will be read.

[STA]: Selects overview information and display type on monitor

4. Removable HDD(SSD) Cartridge: When the Key lock is on ON, the removable cartridge cannot be inserted or pulled out.

Note

Remove the Removable HDD (or SSD) Cartridge only after Key is unlocked, and LED lights are out.



- 5. Key Lock: Locks Removable Cartridge and also turns the power on and off.
 - A. When using the Key Lock to power up and off:
 - Off → On: Immediately powers up, operational in 40 sec.
 - On → Off: Initiates shut down and will fully power off in 15 sec.
 - B. When using the ACC Signal to power up and off:
 - Off → On: Powers up in 5 sec, operational in 45 sec (the [REC] LED will illuminate).
 - On → Off: Stops recording immediately, initiates shut down in one minute, and will fully power off in 1 min and 15 sec.

The delay time for record off and power off time can be modified by configuring the device configuration settings. For more information, please contact your dealer or support.smartwitness.com.

6. SD Card Slot: Plug in SD card to upload and download EMS data.

SD cards can be inserted at any time but must be safely ejected by pressing [V] for 3 seconds prior to removal. After you hear the double beep, push in the SD card to unlock and then eject. SD cards can also be safely removed after power shutdown of the CRX.

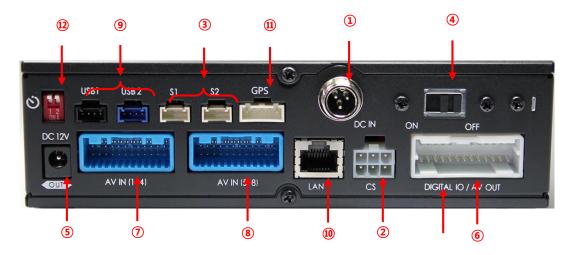
- A. Downloading the setting and log files:
 - ➤ Insert the SD card, Press the [Fn] and [V] key simultaneously to download the setting and log files.
 - > Two short beeps will sound when download is finished. One short beep will sound if there is an error.
 - Please follow the SD card safe ejection instructions described above when removing.
 - The downloaded data will be stored in the SD card in the folder "dvr_config_down", and in the sub-folder "MAC_Mac Address" as files: "dvrid.ini, setting.ini, version.ini, system.log"
- B. Uploading the setting files:
 - ➤ Set and store device setting files using the PC Viewer (For instructions refer to section 10-2).
 - ➤ Insert the SD card until it locks and press [Fn] and [Λ] simultaneously.
 - During the upload, the device will sound three short beeps continuously.



- > Two short beeps will sound when upload is finished. One short beep will sound if there is an error.
- 7. Video Out Port
- 8. DC 12V Power Out



3-2. Rear



(1) Power Connector

Use the included power cable bundle for this connection, the battery cable connects to the battery power and the ACC cable connects to the ignition or main power switch.

(2) Car Signal Connector

Use the car signal cable bundle for this connection. Connect the appropriate car signals to the labeled cables.

(3) Serial Ports

Port 1: Connect external device usually used for system maintenance

Port 2: Connect external device usually used to connect EMS Alert Unit

Port 3: Connect external device usually allotted for external GPS

- 4 Main Power Switch
- (5) Power Output (Output Voltage: DC 12V, 1A)
- (6) Digital IO / AV out Connector

Digital Input 1: Allotted for RPM signal

Digital Input 2 \sim 8: Connects to other signal inputs such as panic switch, horn, door open and close, etc.

Digital Output 1 ~ 2

Audio / Video Out

7 AV In (1~4) Connector

Cameras 1 ~ 4: Video, audio, and 12 V power supply

(8) AV In (5~8) Connector

Cameras 5 ~ 8: Video, audio, and 12 V power supply

(9) USB connector

USB1: Connect USB Dongle (3G, LTE, WiFi)

USB2: Extend to 4 Serial Ports

10 Ethernet connector



Supports network connection

- (11) GPS Connector
- (12) Power ON Delay Dip Switch



Main Unit Set Up

1. Live Screen

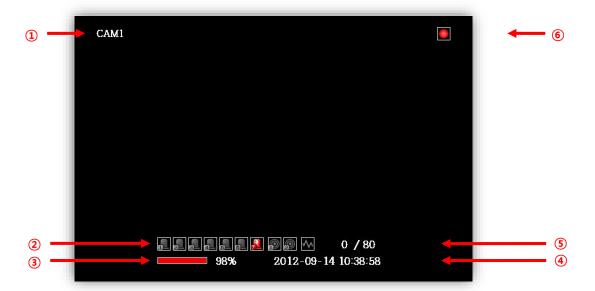
1) The device will become operational in one to two minutes after the power on.

Note

- 1. When the device is properly set up and powered on, power on and off can be controlled by either the main power switch or the ignition, depending on your own connection arrangement.
- 2. At power on, the unit will automatically self-check. If required, it may reboot in which case it will take up to 5 minutes for the device to be operational.
- 3. The delay power-on settings can be modified with the dipswitches, please consult with your dealer.
- 4. If the SSD or HDD is not inserted into the CRX, the [REC] LED will not illuminate.
- 5. If the [ALARM] LED is illuminated, there may be a problem with the camera connection or data storage device, please contact your installer.
 - 2) When the device is fully operational, the [POWER] and [REC] LED lights will illuminate.
 - 3) While operating and if a monitor is connected, the below image will show as the default display setting.

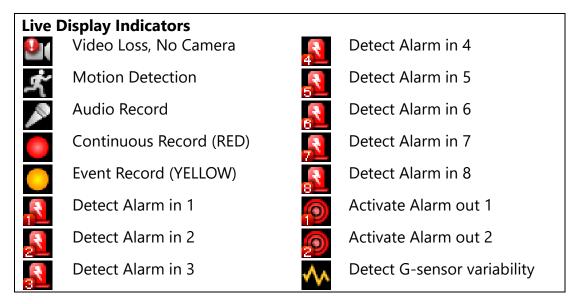
the default viewer setting is CAM1 as below. This can be changed by pushing [CH] for other camera views, [<] to show all camera views, [>] to show four camera views at a time.





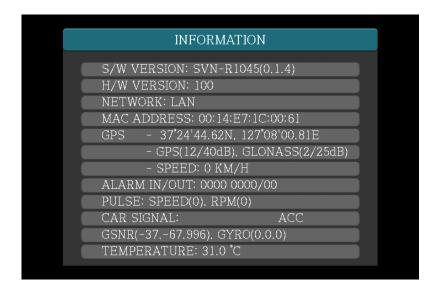
- ① Camera name: Default is CAM 1 ~ CAM 8 but can be renamed.
- ② Digital input 1~7, alarm output 1~2, G-sensor indicators, refer to the "Live Display Indicators" Insert below.
- ③ SSD or HDD record status bar.
- 4 Date and time.
- ⑤ Speed indicator: Current speed / Speed limit.
- 6 Recording indicators, refer to the Live Display Indicators Insert below.





2. Information Screen

1) Press [STA] four times to switch to the Information Screen.



- 1) System Version: Displays firmware version.
- 2 Micom (chipset) Version.
- ③ Video Standard: Displays video Standard, either NTSC or PAL.
- (4) Mac Address.
- ⑤ GPS: Displays longitude, latitude, and speed. If there is no GPS value, check your location to see if there is any GPS signal reception.
- \bigcirc Alarm In/Out: Displays digital input 1 ~ 7 and digital output 1 ~ 2. 0 means no signal, 1 means there is a signal



Speed Pulse: Displays speed pulse and speed measured by the vehicle's speed pulse

If the speed indicated here varies with the vehicle's speedometer, please re-configure the car pulse type by going to [Menu -> Device -> Signal -> Carpulse Type] and selecting the correct type. RPM: Displays engine RPM measured by RPM pulse.

If the RPM indicated here varies with the RPM gauge, please re-configure the RPM pulse type by going to [Menu -> Device -> Signal -> RPM Pulse Type] and selecting the correct type.

8 Car Signal: Displays car signals

Left turn signal: Left

Right turn signal: Right

Brake pedal: Brake

Reverse gear: Reverse

Emergency: Left & Right

Multiple signal display is possible

G-Sensor & Gyro
 When installing your device, configuring your G-sensor is essential.

Refer to Appendix B for the configuration values and select the correct angle setup for each axis.

10 Temperature: Displays system temperature.

Note

The values on the Information Screen refreshes every second, please give ample time for the device to display before changing the values or settings.

3. MAIN MENU

- 1) To access Menu, press [MENU] and the default password: $[>][<][v][\Lambda]$. The password can be changed, refer to the below Notice box.
- 2) After typing the password, press [MENU] again and the below screen will show.







3) Within Menu, there are three directories: Device, Record, and System.







- 4) Use [>] and [<] to change directories.
- 5) Within each directory, there are sub-directories that can be accessed by pressing $[V][\Lambda]$ and then [MENU].
- 6) Press [ESC] to return to previous stage.

Note

The password can be changed by going to [MENU -> SYSTEM -> USER MANAGEMENT -> PASSWORD]. Press [MENU] to change the password. Use a combination of [>], [<], [V], [Λ] as a password then press [MENU] to set. If left empty, no password will be set. Repeat this process to confirm. Press [ESC] to return to previous stage and exit MENU.

Note

- 1. Not all configurations can be set from the main device, please use the PC Viewer if you wish to access the full array of configurations.
- 2. The categories that cannot be changed are shaded in grey.



3-1. Device Setting



- > Sub-categories are camera, signal, G-sensor, remote control, display, and external device.
- ➤ Press the [v] and [Λ] keys to move between selections. When the subcategory you wish to set-up is highlighted in yellow, press [MENU] to enter configuration.
- > Press [ESC] to return to previous screen.



3-1-1. Device / Camera



- Move between the set-up selections using the arrow keys.
- > Channel: Select the channel for configuration using the arrow keys.
- > Video: Turn the selected channel on/off using the arrow keys.

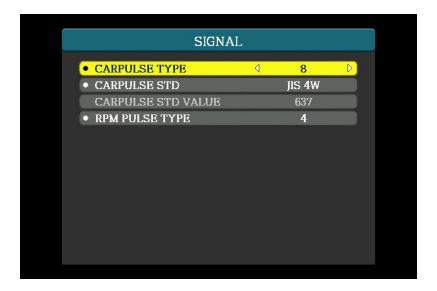


Note

- 1. The channels that are turned off cannot be viewed live nor will it be recorded.
- 2. When there is a recording failure, the video loss icon will show on the channel's live screen and the alarm LED will light up.
- 3. When a channel is activated without a connected camera, the video loss icon will show on the channel's blank screen and the alarm LED will light up. To avoid this, please turn off all channels that are not being used.
 - > Camera Title: Each camera can be named separately, e.g. use or location, using a maximum of 10 characters.
 - ➤ Brightness: Adjust using [>] and [<] keys, higher is brighter.
 - Contrast: Adjust using [>] and [<] keys.</p>
 - ➤ Use the [ESC] key to return to the "DEVICE" screen.



3-1-2. Device / Signal



Carpulse Type

 Check the carpulse type and use the [>] and [<] keys to set the correct kind among "2/4/8/16/20/25".

Carpulse Standard

- Check the carpulse type standard and use the [>] and [<] keys to set the correct kind among "JIS 4W/JIS 2W,3W/SAE/DIN/BNA".
- The Carpulse Standard Value will change with the standard chosen.

> RPM Pulse Type

Check the carpulse type standard and use the [>] and [<] keys to set the correct kind among "1~10".



3-1-3. Device / G-sensor



➤ Depending on the installation location and slant, set the "(X), (Y), (Z)" axis angles using the information provided in REF2 below.

Caution!

- 1. When using an HDD, postion the device in an upright positon only.
- 2. The postions and adjustments in REF2 are ONLY for when using SSDs.
 - The "X, Y, Z" axis angles can be set at "0/90/180/270".
 - Set the "Acceleration(FX), Deceleration(RX), Turn(Y), Vertical(Z)" trigger levels from "0.1G ~ 1.0G".
 - ➤ The trigger levels are used as event points when driving data is recorded and are utilized when searching for excessive G-sensor changes while accelerating, decelerating, turning, or when in accidents.



"REF2. Suggested axis adjustments by device positions"

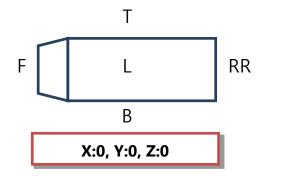
ONLY for when using SSD! HDD users must postion the device upright!

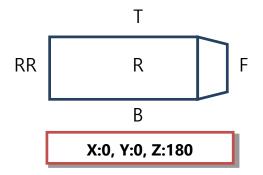


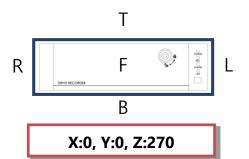


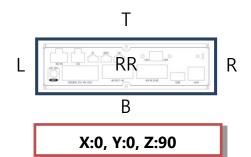
F: Front	RR: Rear	Т: Тор
B: Bottom	R: Right-side	L: Left side

1) When device is in an upright position







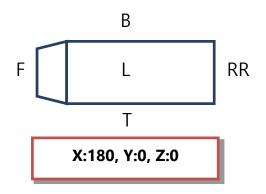


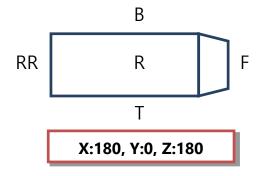


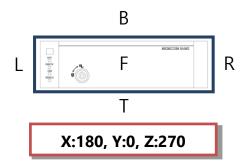
Caution!

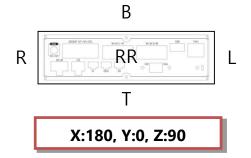
- 1. When using an HDD, postion the device in an upright positon only.
- 2. The postions and adjustments in REF2 are ONLY for when using SSDs.

2) When device is in an upside-down position



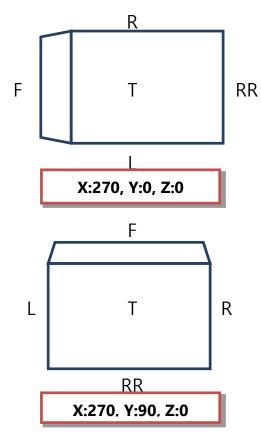


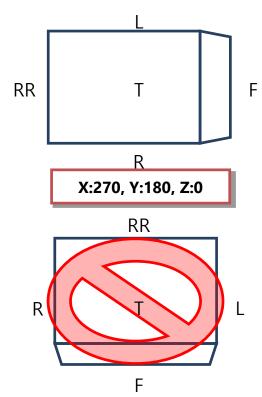




SMARTWITNESS

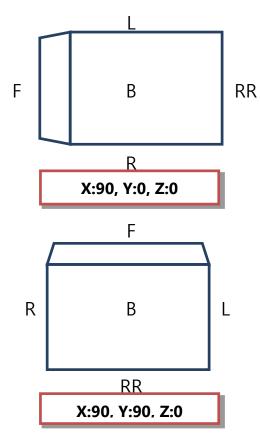
3) When device is in a sideway position with the TOP to the left

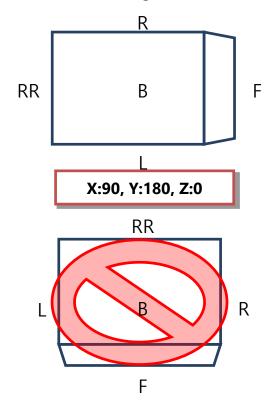




SMARTWITNESS

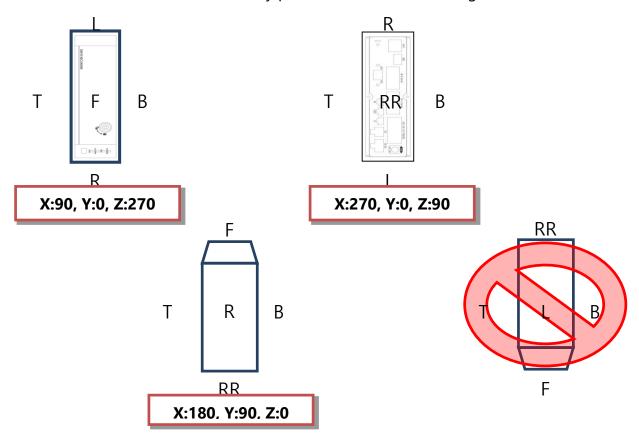
4) When device is in a sideways position with the TOP to the right





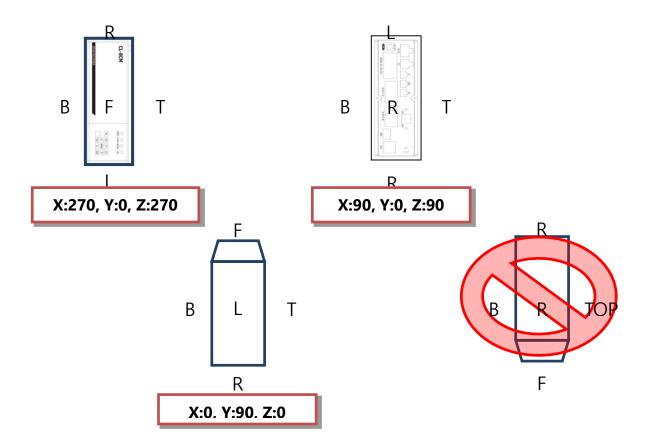
SMARTWITNESS

5) When device is in a sideway position with the TOP facing front





6) When device is in a sideway position with the TOP facing rear





CAUTION!

Never install the CRX device with the front facing down. This will lead to SSD recording malfunctioning and damage to the device.

3-1-4. Device / Remote Control



- You can activate and deactivate the remote control using the [>] and [<] keys.</p>
- When activated, the remote control receiver needs to be chosen between "Internal" when using the infrared receiver on the device itself and "External" when using an optional external receiver. When a remote control is not in use, set to "OFF".

The external receiver is an optional accessory and can be purchased separately.

To utilize an external receiver, connect the receiver to the serial port #2, marked S2, and in the "EXTERNAL DEVICE" setting section, configure "SERIAL2 – DEVICE" to "EXTERNAL IR".



3-1-5. Device/ Display



Default Screen

This sets the initial screen that will be displayed at power on and can be chosen among these options: "1/2/3/4/5/6/7/8/2×2-1/2×2-2/3×3".

" $2 \times 2 - 1$ " will show channels 1 ~ 4 split into 4 screens and " $2 \times 2 - 2$ " will show channels 5 ~ 8 split into 4 screens.

> EMS Alert Unit



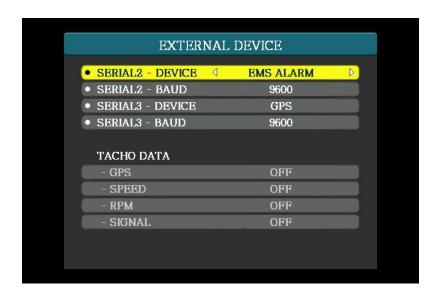
Note

The EMS Alert Unit is an optional accessory and can be purchased separately.



- USE: Select "ON" using the [>] and [<] keys.
- ACC/DEC VALUE: The G-sensor Warning Light on the EMS Alarm Display Unit will illuminate when the G-sensor senses momentum exceeding the set level. Levels can be adjusted from 0.1G to 1.0G.
- SPEED VALUE: The Speed Warning Light on the EMS Alarm Display Unit will illuminate when the speed exceeds the set level. The level can be adjusted from 000 to 999 using the arrow keys.
- RPM VALUE: The RPM Warning Light on the EMS Alarm Display Unit will illuminate when the RPM exceeds the set level. The level can be adjusted from 0000 to 9999 using the arrow keys.
- IDLING TIME (MIN): The Idling Warning Light on the EMS Alarm Display Unit will illuminate when the driver idles for more than the set time. The time is in minutes and can be adjusted from 000 to 999 using the arrow keys.
- BUZZER: When set to "ON", a buzzer will sound in addition to the illumination for all alarms.

3-1-6. DEVICE/ EXTERNAL DEVICE





Serial Port Usage:

The CRX series has three serial ports: [S1/S2/S3]. S1 (Serial Port 1) is used solely for debugging and maintenance while S2 (Serial Port 2) and S3 (Serial Port 3) may be used to connect various external devices such as GPS, External IR receiver, Tachometers and the EMS Alert unit.

- SERIAL2 DEVICE and SERIAL3 DEVICE: Use the arrow keys to select connected external device to activate.
- SERIAL2 BAUD and SERIAL3 BAUD: use arrow keys to select baud rate from the following preset values: "4800/9600/19200/38400/115200".

The baud rates for SMARTWITNESS products including EMS Alert unit, GPS, and remote control is 9600.

Note

- 1. To avoid repetitive device settings, the device selected for SERIAL2 DEVICE will not be available for selection for SERIAL3 DEVICE and vice versa.
- 2. Since there are only two available serial ports, only two external devices can be used at the same time.
- 3. Typically the EMS Alarm Display Unit is plugged into S2 and GPS into S3.

TACHO DATA:

The TACHO DATA settings are only accessible if either TACHO DONGSUN or DT-STD is selected for use.

 GPS, SPEED, RPM, and SIGNAL: Depending on what data is being drawn from the tachometer, GPS, SPEED, RPM, and SIGNAL can be activated by using the arrow keys.



3-2. Record Settings



- Sub-categories for record settings are Quality & Resolution, Channel Setup, and Record Options.
- ➤ Press the [V] and [Λ] keys to move between selections. When the subcategory you wish to set-up is highlighted in yellow, press [MENU] to enter configuration.
- > Press [ESC] to return to previous screen.
- The total recording time depends on the size of the data storage device and record settings. Please refer to Appendix C for the recording timetable.

Note

The times on the recording timetable are approximations. Since The CRX uses the H.264 standard for video compression, depending on the recorded video, the size of the data will differ. Therefore, the recording times on the recording timetable may not be exact. We recommend you verify the times through an on-site trial run.



3-2-1. Record Settings/ Quality & Resolution



- RESOLUTION: Select among "D1 (704*480), HD1 (704*240), CIF (352*240)" using the arrow keys.
- ➤ QUALITY: Select among "Super, High, Normal".
- ➤ PRE REC TIME: Sets the amount of recording time prior to an event is triggered:
 - Select between 0 (N/A) to 5 seconds using the arrow keys.
 - If "N/A" is selected, there will be no pre-recordings in case of an event.
- ➤ POST REC TIME: Sets the amount of recording time after an event is triggered:
 - Select between 0 sec (N/A), 10 sec, 30 sec, 1 min, 5 min, 10 min, 30 min, and 1 hour using the arrow keys.
 - If" N/A" is selected, recording will stop immediately after the event has ended, i.e. there will be no post-recordings in case of an event.

Note

PRE-REC TIME and POST REC TIME is valid only when the recording mode is set to event recording mode.



3-2-2. Record Settings / Channel Set Up



- Set recording mode, frame rate, and audio per each channel.
- > CHANNEL:
- First, select the channel you wish to configure using [<] and [>] keys.
- Second, use the [v] and [A] keys to move between "RECORD, FPS, AUDIO", the specific settings will only apply to the selected channel.
- Configure all cameras (channels) that are connected to the main unit.
- > RECORD:
- Choose between "OFF/Normal/Event /Normal + Event"
- If set to "OFF", the channel will not be recorded.
- If set to "Normal", the channel will be recorded continuously as long as there is power to the unit.
- If set to "Event", the channel will only be recorded if there is an event.

 If the times for PRE REC TIME and POST REC TIME are set, the recording will include these periods.
 - Event setting can only be done through the PC Viewer. Please refer to section 10-2-3.
 - If set to "Normal + Event", in normal conditions, recording will be at 1 (ONE) frame per second (FPS) but in an event, it will record at the set frames per second.
- FPS (Frames per Second):
 - Possible FPS will differ based on the resolution and Video standard (PAL or NTSC).



- The maximum frames per resolutions are, at D1: 60 frames, HD: 120 frames, and CIF: 240 frames. The total frames need to be considered when setting the FPS as the total number of frames per resolution cannot be exceeded. The total frames divided by the number of cameras used is the maximum number of possible FPS for each channel, e.g. if using eight cameras at CIF resolution, the maximum number of frames for each camera will be 30.
- FPS can be set from 1 to 30 frames.



Note

- 1. Since the total number of frames change with resolution, if the resolution is changed the total number of frames will change and the FPS will need to be reset. To avoid redundant operations, please set the resolution before setting the FPS.
- 2. If the FPS is set before the resolution is set, please go back and re-set the FPS before use.

Audio

- All channels can record audio.
- To record audio, a camera with an internal microphone should be connected to the main unit and the audio turned on.

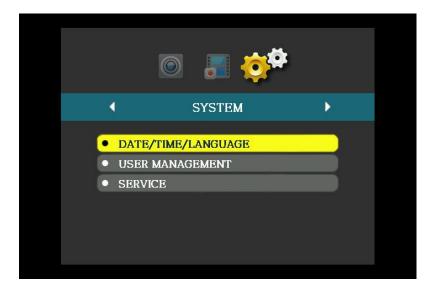
3-2-3. Record Settings / Record Option



➤ If the OVERWRITE option is turned on, the recorded data will be overwritten after the SSD or HDD is full, if the OVERWRITE option is turned off, the recorded data will not be overwritten, i.e. recording will stop, after the SSD or HDD is full.



3-3.SYSTEM Settings



- Important configurations such as date, language, password, format, default settings can be set here.
- When changing certain configurations, side effects such as data loss, video loss, or limited access may occur. So please use caution when changing any system settings.

3-3-1. SYSTEM / DATE/TIME/LANGUAGE



- > SYSTEM TIME: Configures date and time.
 - Press the [MENU]. When the year is highlighted in red use the [V] and [A] keys to change the year.



- After setting the year use the [<] and [>] keys to move and set the month, day, and time.
- The changed system date and time will be applied immediately but all other settings will be applied after you exit the menu.
- When a GPS module is connected and the time is set to automatically synchronize with the GPS time, there is no need to set this component.

DATE FORMAT

Select between: "YYYY-MM-DD/MM-DD-YYYY/DD-MM-YYYY".

TIME FORMAT

Select between "12H/24H".

At 2:40 PM, if set to 12H, time will be displayed as PM 02:30, if set to 24H, time will be displayed as 14:30.

> TIMEZONE

- The time zone needs to be set accurately if synchronizing automatically to GPS time.
- If automatic GPS time synchronization is not used this setting is not required.

DST (Daylight Savings Time)

Activate if you daylight savings time is in effect.

TIMESYNC

- Sets the time when the device should synchronize with the GPS time.
- Select between "OFF/On Booting/0 O'clock ~ 23 O'clock".
- If set to "OFF", time will not be synchronized.
- If set to "On Booting", time will synchronize whenever the device boots. In addition, if the GPS time cannot be found at time of booting, the device will automatically synchronize as soon it has reception.
- If set for a specific time: "0 ~ 23", time will synchronize at that time. In addition, if the GPS time cannot be found at that time, the device



will automatically synchronize as soon it has reception.

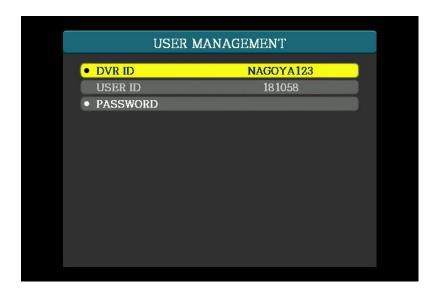
> SPEED UNIT

- This component can only be set using the PC Viewer.

LANGUAGE

- The CRX series offers these language settings "English/ Korean/ Japanese/ Chinese/ Simplified Chinese/ Russian/ Portuguese".

3-3-2. SYSTEM / USER MANAGEMENT



> DVR ID

- A maximum of 10 characters (either alphabet or numbers) can be used to create a DVR ID. For simplicity, some just use the vehicle number but if multiple devices are used in the same vehicle please use a separate DVR ID.
- The DVR ID is recorded on all data and can be used to identify and differentiate the source of the data.

➤ USER ID

- The user ID is read from the SD card and can only be set using the EDA software.
- When the SD card with the user ID is plugged in, the user ID will automatically be read and displayed.



> PASSWORD

- An 8-digit password can be set using the arrow keys.
- The factory set password is the sequence [>], [<], [V], and [Λ].
- Press menu to change the password. The password sequence will be needed to be typed twice before an OK is displayed and the password is set.
- Leave the password setting space blank if you do not require a password.

Caution!

Keep your passwords in a safe place as if lost, you will not be able to access any the menu.

3-3-1. SYSTEM / SERVICE



> FORMAT

- Select the data storage medium "HDD (SSD) or SD card" you wish to format and press [MENU]. There is no SSD selection. If using a SSD, select HDD.
- After selecting, you will be asked, "Are you sure? NO". Use the [>] or [<] to select "Are you sure? YES". Then press [MENU] to start formatting.
- A progress bar will show the status of the format and will close when complete.



Caution!

- 1. Please backup all important data before formatting as all data will be lost when the data storage medium is formatted.
- 2. Format all new HDD or SSD with the main unit, as explained here, before use.
- 3. Formatting with your PC and not the main unit, may not work and may even cause damage.
- 4. The use of HDD, SSD, or SD Cards other than those supplied by SMARTWITNESS will invalidate the warranty of this device and will constitute a breach of the operating software. SMARTWITNESS will not be responsible for any problems or damages to the device that such use may cause.

> HDD Recovery

 In some cases where the HDD or SSD data has been lost or corrupted, this function may help recover it. However, please note that not all damages, including physical damage, can be recovered.

Caution!

- 1. This device is designed to provide supplementary data for reference in accidents and cannot guarantee that all data will be recorded in its entirety.
- 2. All data storage media deteriorate with time. Periodic formats and renewals are required for best performance.
- 3. Please remember to back-up your important data on a regular basis.
- 4. SMARTWITNESS does not take any responsibility for data not recorded due to misuse and lack of maintenance.

➤ UPGRADE

- A firmware upgrade is possible with both a SD Card and USB Memory Stick.
- Insert the SD Card (or USB Memory stick) into your PC.
- Create a folder "dvr_program" on the SD card in the root (main) directory.
- Copy the new firmware into the "dvr_program" folder.
- Extract the SD card (or USB Memory stick) and insert it into the main unit.
- In the upgrade menu, choose which media "SD card/USB(Rear)" you



will use to upgrade and press [MENU].

- The device will start upgrading immediately and once upgraded, the device will automatically reboot.

If both SD card and USB memory stick is inserted, priority usually goes to the SD card unless it is specifically chosen.

Caution!

Do not disconnect the device while upgrade is in progress as it may damage the product. If this happens, please contact your dealer.

> CONFIGURATION

- Press [MEMU] to reset to factory default.
- Use the arrow keys to select "YES" and press [MEMU] again to confirm.

VIDEO STANDARD

- Select which the video standard for your country "NTSC/PAL".

Caution!

If the video standard is incorrectly chosen, the recording and live video may be distorted, please check the standard if this happens.



4. Uploading/ Downloading the Setting File

4-1. Upload

- ➤ The device can be configured with more options using the CRX Configuration Tool.
 - Using the Configuration Tool, set up the configurations as needed and then save the settings to an SD card (or USB memory stick). Refer to Chapter 10 for instructions.
 - Insert the SD card (or USB memory stick) into the main unit and press both [FN] and [∧] together.
 - While uploading, you will see a progress bar and hear a sequence of three beeps until complete.
 - When uploading is complete, you will hear two short beeps and the progress bar will close automatically.

4-2. Download

- The configuration can also be downloaded
 - Insert a SD card (or USB memory stick) and press both [Fn] and
 [v] together.
 - While downloading, you will hear a sequence of three beeps until complete.
 - When downloading is complete, you will hear two short beeps.
 - When ejecting the SD card, press down on the [v] key for two seconds until you hear two beeps. Then press the SD card in gently until it unclicks and let go. When the card pops out partially, pull it out.
 - Four files have been downloaded "dvrid.ini,setting.ini,version.ini,system.log" and are stored in the "dvr_config_down" folder under a folder "MAC Address".



PC Viewer Software Instructions

This section is about how to install the PC Viewer Software Program and instructions on how to use the program. The provided PC Viewer must be used to access the recorded data, including all video and audio data. Once accessed, the video and audio data may be converted into an AVI file for your use.

1. System Requirements

For the PC Viewer to operate properly, the following system requirements need to be met.

1-1. Hardware

CPU: Intel Core 2 Duo (2Ghz) or higher

Main Memory : 1G or larger

• VGA Memory: 256M

• HDD free space : 120 MBytes

1-2. Software

OS: Windows XP, Vista, 7, 8, & 10

Display Resolution: 1024X768

Language – English, Japanese, Korean

 Support Device – Removable HDD (File System:Ext3) Ext2Fsd Driver Install



2. Installation of PC Viewer Software

- ➤ Insert the PC Viewer Software CD and run the [SETUP.EXE] file by double clicking it.
- > Choose the language of use and follow the instructions on the screen.
- ➤ When complete, the [CRX] execution file can be found by going to [Start], [Programs], and [DVRViewer CRX].
- ➤ If you check the [Create a desktop icon] option during the installation, the below icon will be created on your desktop.



PC Viewer Software Icon

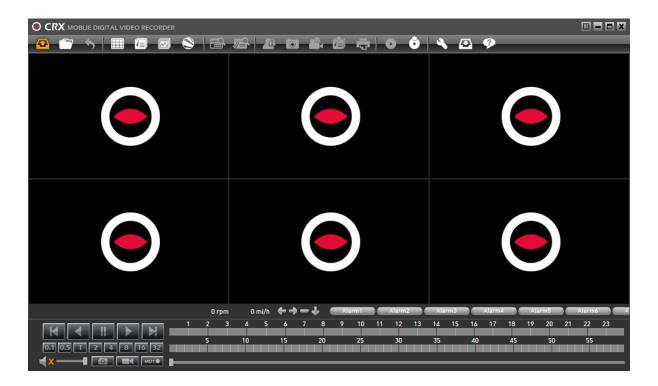
3. PC Viewer Software Description

After connecting the CRX's removable HDD (or SSD) cartridge to your PC and using a SATA connection cable that can be purchased separately, double click the PC ViewerExecution Icon.

If using an SD card with CRX, you can also load the SD card contents with the PC viewer software by inserting the SD card into your PC and following the same process.



The below PC Viewer Main Screen will pop up when you double click the PC Viewer Execution Icon.





3-1. PC Viewer Main Screen



- 1. Control Bar.
- 2. Video Playback Screen.
- 3. Signal and Alarm Display Bar.
- 4. Playback Control Bar and Interval Selection Bar.



3-1-1. PC Viewer Control Buttons



HDD (or SSD) Load

Choose a HDD (or SSD) you wish to access. This will select a whole drive



File Load

Select an individual file that you wish to access



Close Data

Stop and close the video being played



Select Layout

Select layout from [2/3/4/5/5/6/8/9] split screen



View Information

Displays signal and alarm information



Analyze Driving Info

Displays a simple graph showing analyzed driving information



Map Window

Launch map and track selected route



External Device

Information on external devices



Calendar Search

Search and select another period to access



Event Search

Search for specific events such as G-sensor trigg ers, alarm triggers, speed, and more



Blurring

Select a region to blur for privacy or preference



Image Capture

Capture an image and convert to a JPG file from the video being played



Video Conversion

Convert the video into an AVI file



Print Image

Print still images of the video



Back Up

Back up the data for a selected period of time



Play Back Up Data

Select and play backed up data



Settings

Configure PC Viewer and main unit settings



Remove HDD (or SSD)

Remove connected HDD (or SSD) safely without using the safely remove hardware icon

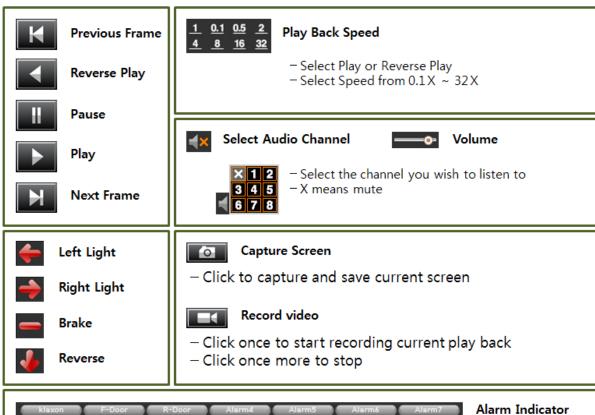


About

Displays PC Viewer information



3-1-2. Control Buttons and Indicators





- Displays status of alarms from 1 ~ 7
- You can rename the alarms through the set up menu





4. Playing

4-1. Connecting HDD (or SSD)

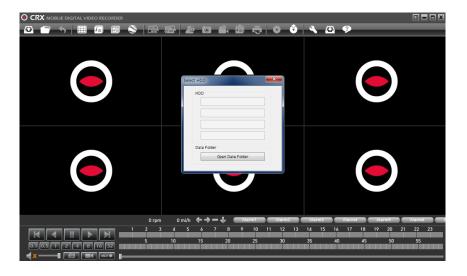
- Connect your removable HDD (or SSD) to your PC with the included SATA to USB adaptor.
- Check if the removable disk is properly connected and recognized.

Caution!

- 1. Only use the SATA to USB adaptor provided with the CRX unit.
- 2. For some PCs, the HDD (or SSD) may not be recognized and even may casue damage to the HDD (or SSD) due to a shortage of electrical current, we highly recommend using an additional 12V/2A power adaptor when accessing data on the HDD (or SSD).
- 3. When using the additional power adaptor, please check if the power is set to ON (|) and not OFF (O).

4-2. Select HDD (or SSD)

After connecting the removable HDD (or SSD), click the button from the tool bar to see the below screen.



> Select the HDD (or SDD) you wish to access from the options given. The below [Calendar Search] window will pop up.





Select the search options "Normal/ Event/ Other sub-options" from the left bottom corner. The dates that have recorded video data for that option will be filtered and are highlighted in blue. Choose the date you wish to check. The chosen date will be highlighted in yellow.

Search options:

- Normal: Normal recorded data.
- Event: Event recorded data.
- Motion: Data with activated motion triggers.
- Signal: Data with activated signal (turns, brakes, etc.) triggers.
- G-sensor: Data with G-sensor (acceleration/ deceleration) values that exceed pre-set G-sensor limit.
- Speed: Data with speeds that exceed the pre-set speed limit.
- Video Loss: Data with video loss.
- ➤ When a date is selected, the hours (from 0 ~ 24) with recorded data will be highlighted in orange, for each camera and when the hour is selected, the minutes (from 0 ~ 60) with recorded data will be highlighted in orange, for each camera. Choose the minute you wish to start your search. The selected hour and minutes will be highlighted in blue.
- Click the [Search] button in the right bottom corner to access the recorded data.



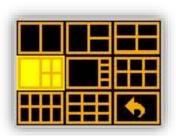


- Playback can be operated using the control buttons. You may also jump to different times by clicking other time slots that are highlighted in orange and by sliding the time slide bar on the bottom for more precise changes.
 - Refer to section 3-1-2 for more detailed description of the control buttons.
- > You can change the date by clicking the calendar search button on the tool bar. It will take you back to the initial search screen.



4-3. Select Layout

- ➤ The CRX (CRX) can be connected to a maximum of 8 (4) cameras and microphones and all input data can be recorded simultaneously.
- Click the "Select Layout" button and choose with display layout you wish to use. The screen can be split into "2/3/4/5/5/6/8/9" sections.



<Select Layout Options>

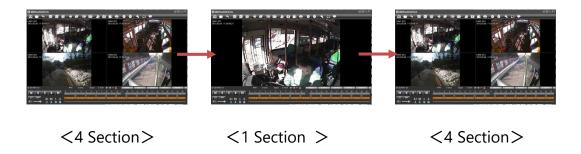
Example. The 5 section layout is as below



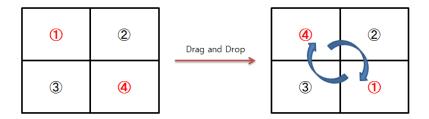
<5 Section Layout >

➤ To view a channel in more detail, select a channel and double click. The screen will change into a single channel view layout with the selected channel showing. If you double click again, the layout will change back to its original arrangement.

SMARTWITNESS



You can also switch the channel views around by dragging and dropping to different locations on the screen.



- ➤ To access other viewing options, right-click on your mouse to open and set up. Display ratio: Choose from "Original/TV(4:3)/Fit to Window".
 - Zoom: Choose from "1x/2x/4x/8x". The zoom will only be applied to the view that the arrow cursor was over.
 - Mirror Mode: The view will be flipped to reverse left and right.
 - Camera: Choose from channels " $1\sim8$ ". This will relocate the selected channel to the location that the arrow cursor was pointing to.
 - Mosaic: Choose to enable the pre-set blur function to the current view and/or back up.

Refer to chapter 7 for instructions on setting the blur function.

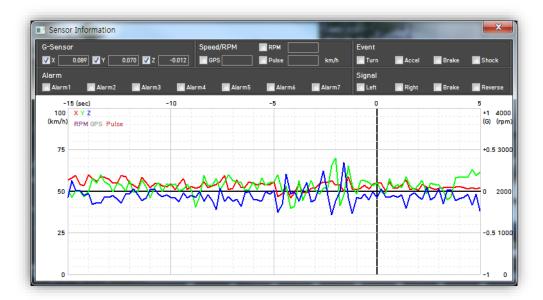


5. View Information

The CRX records not only the video and audio from the connected cameras but also GPS location information, speed, time, signals, RPM, G-sensor values, and alarms. All recorded information can be accessed and analyzed using the PC viewer.

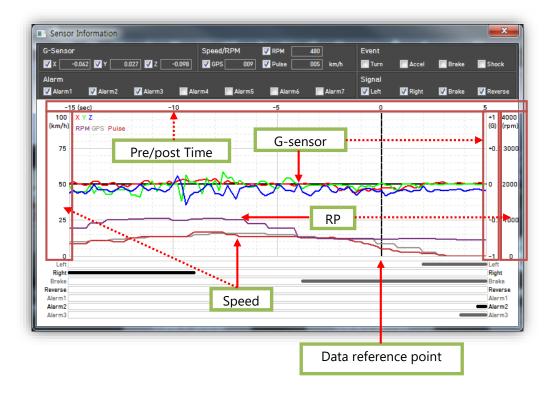
5-1. Sensor Information

While playing back the selected data, click the View Information button to view the below Sensor Information screen.



➤ The default setting only displays the G-sensor graphs but other information may be added by checking the boxes in the upper part of the screen as below.



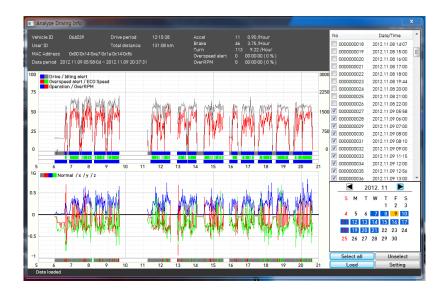


- G-sensor (X axis: red, Y axis: green, Z axis: blue, based on the positioning of the main unit) is shown with the data reference point zero-point calibrated and positive shocks as (+) and negative shocks as (-).
- Speed: GPS measured speed is displayed in red while the speedpulse measured speed is displayed in grey.
- RPM: Displayed in purple.
- All triggers (signals and alarms) are displayed on the bottom of the screen with the grey bar meaning the trigger is activated.



5-2. Analyze Driving Info

While playing back the selected data, click the View Information button to view the below Analyze Driving Info screen.



From the calendar in the bottom right corner, choose the date you wish to inspect among the dates highlighted in blue. Dates that are not highlighted in blue, do not have the relevant data. All data from the selected date will be automatically chosen from the selection on the right. You can unselect data that you do not need. Click load for access.

The time span for the data selected cannot exceed 24 hours.

- A summary of information can be found on the top including vehicle ID; user ID; total duration; total distance; and number of over-accelerations, over-decelerations, sharp turns, over-speeding, over-RPMs that exceeded the pre-set limit.
- The top graph shows the speed (red) and RPM (grey) and right below are three indicator bars that show driving patterns. The first bar shows driving (blue) and idling (grey). The second bar shows the speed where white means within both the permitted speed and eco-speed limit, green means above eco-speed but within permitted speed limit, and red means above the legal speed limit. The last bar shows the state of the engine where white means the engine is off, blue means it is running properly within the pre-set RPM limit, and red means over acceleration, i.e. exceeding the

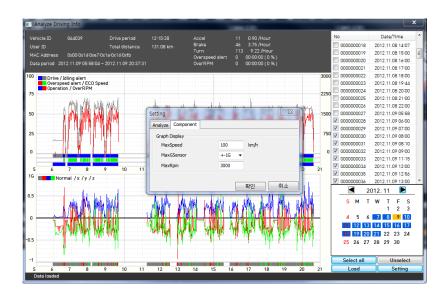


pre-set RPM limit.

The lower graph shows the G-sensors where the x-axis is in red, y-axis in blue, and z-axis is green. The indicator bar right below shows jolts in the G-sensor values, i.e. G-sensor values that exceed the pre-set limit. Grey means normal conditions, red means jolts in the x-axis direction, blue in the y-axis direction, and green in the z-axis direction.

Axis' are based on the position of the main unit.

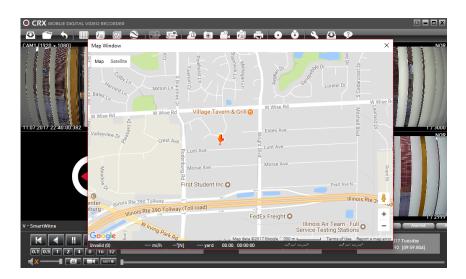
Configurations for this function can be set by clicking the [Setting] button in the right bottom corner. The limits for g-sensor, permitted speeding, excessive RPM, and eco-speeding can be set under the tab Analyze, and ranges for the two graphs can be set under the tab Component.



5-3. Tracking

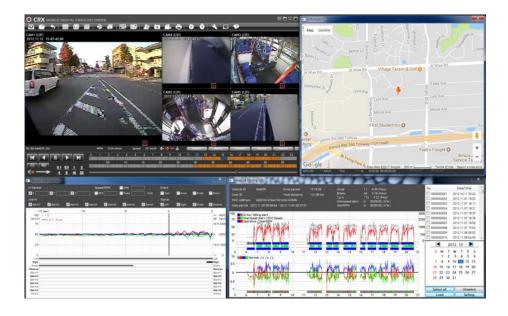
During the viewing, if you click the tracking button the below screen will pop up showing a map of the region, the route the in pink, and the location of the vehicle with an orange arrow.





5-4. PC Viewer Display

➤ The CRX PC Viewer is composed of a main screen, sensor information screen, driving analysis screen, and the tracking screen. These screens can be displayed independently and their location and size changed to improve use and management of data.



6. Search

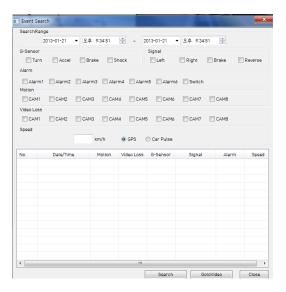
6-1. Calendar Search

> Refer to section 4-2

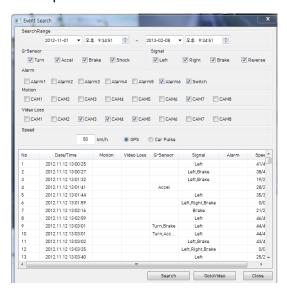


6-2. Event Search

- ➤ With the CRX, searching and filtering the data is made easy. Utilizing supplementary data such as g-sensor, signals, alarms, speed, and RPM, you can find incidents and events quicker than monitoring the vast amounts of video and audio recordings.
- Click the Event Search button: to access the event search screen.



- Select the search range.
- ➤ Check the components: G-sensor, signals, alarms, speed, etc., that you wish to filter and click [Search]. A list of data files that match the filter criteria will show up as below.





O SIMARI WITHESS	
ouble click the data you wish to inspect or select the data and click the otoVideo] button. The data will be accessed and ready to play back.	



7. Blur Function

The CRX can be configured to have blurred areas for each channel which can be applied to when backing up the data as a JPG or AVI file and also when playing back on the PC Viewer.

- Put the video on pause and click the [Blur] button:
- > The Blur set up screen will pop up as below.



- Using the scroll down, select the camera you wish to set up.
- ➤ On the selected camera view, blur out the area you wish to protect by left-clicking on the sections. You can select multiple areas.
- You can also unselect, selected areas by right-clicking the blurred areas.
- ➤ To select all or clear all, click on the [Select all] or [UnSelect All] buttons on the bottom, respectively.
- > The blurred areas will be as shown below.

SMARTWITNESS



Original Image





Blurred Image



8. Data Backup and Printing

8-1. Still frame conversion to jpg

This will create a still frame jpg back up file for a certain instance.

After finding the precise time you wish to save, pause the playback and click the [Save jpg] button: and the below screen will pop up.

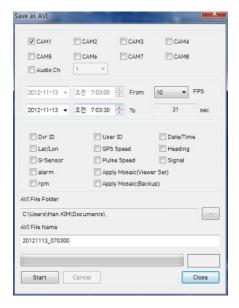


- Choose the camera inputs you wish to save.
- Check all the information you wish to include from the options shown.
 The selected information will be imprinted on the image itself.
- If you check Apply Mosaic, the images will include the blurs.
- Choose the folder you wish to save the image to and click Start. Still frames from all selected cameras at the paused instance will be saved as jpg files in the folder. The default folder is "My Documents/SMARTWITNESS/CRX/JPG" and the default name is the date and time.



8-1. Video conversion to AVI file

Pause the video at where you wish to start saving and click the Save AVI button:



- ➤ Check the cameras you wish to convert into an AVI file and if you wish to include audio, check the [Audio Ch] box and scroll down to the channel you wish to include.
 - Multiple video channels can be converted but only one audio channel can be recorded and that one audio channel will be included in all AVI conversions.
- Program the period you wish to convert.
 (The starting time is automatically set to the time that was paused at the start of this process and cannot be changed).
- Select the frame rate (FPS), from 1 to 30, you wish to use. (For the most natural video stream, use 30 FPS).
- Check the supplementary information you wish to include in the video.
 The selected the information will show up as text on the video itself.
- Choose the folder you wish to save the AVI file and type a file name. (The default folder is "My Documents/SMARTWITNESS/CRX/AVI" and the default name is the date and time).
- > A video of each camera will be made into an AVI file.
- ➤ If you check the "Apply Mosaic", the blur effect will be included in the AVI conversion.

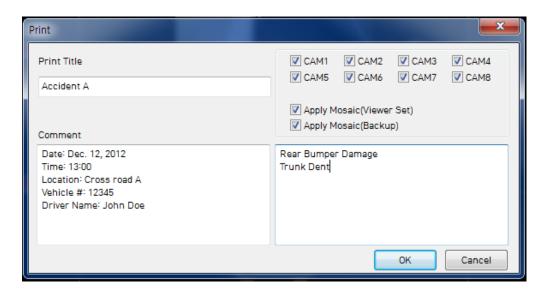


Note!

The maximum amount of time you can convert is one hour.

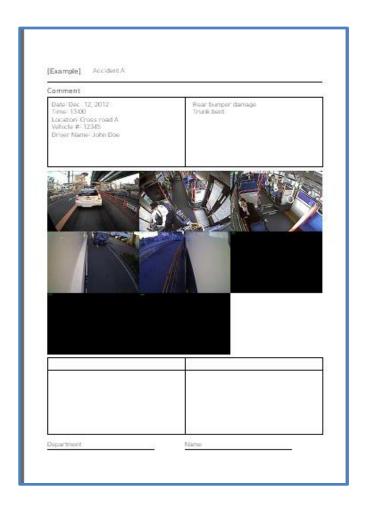
8-3. Print Image

You can print selected images with accompanying information for reporting purposes.



- Check all camera images you wish to include in the report.
- > Type the title of the report and any comments about the situation or other reminders.
- If the Apply Mosaic box is checked, the pre-set blur effect will be applied.
- When you click [OK], a preview of the report like the one below, will be pop up.





> After checking all the information, press [Print] to print the report.



9. Backup and Backup list

You can back up the recorded data on your PC or other data storage medium. The CRX offers an option to store data by type to ease management of data. You can also input additional data such as DVR ID, User ID, title, and comments to help in administration.

9-1. Backup

> Click the Backup button: • .



- Check all the camera boxes you wish to back up.
- Set the time you wish to backup.
 (The start time is when the video was paused and cannot be changed once you start this process).
- ➤ Input all the information you wish to include in the back up file including DVR ID, User ID, title, and comments.
- Select the folder where you wish to save the backup file. (The default folder is "My Documents/SMARTWITNESS/CRX/BACKUP").
- > To ease management of the backup files, choose a category and type in (or later select from the previously logged types).
- Press [Start] to create the backup file.
- ➤ These backed up files can be access from the Backup List.



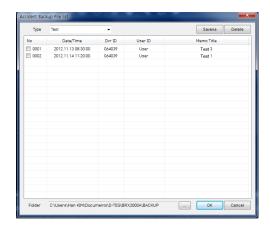
Note!

The maximum amount of time you can back up is one hour.

9-2. Backup List

By using the Backup list and setting a type for each file, you can better manage and ease searching your backup files.

> Click the Backup List button:



- Choose the folder where the backup files are at the bottom of the screen. (It will automatically show the last folder that was accessed).
- > Select the report type by scrolling down the options.
- ➤ The files are listed showing the "Date/Time, DVR ID, User ID, Title".
- Check the box next to the file you wish to play back click [OK]. The below file list will pop up. Double click the file and video files will show on the PC Viewer as below.



The controls are the same as when playing back from the HDD (or SSD).

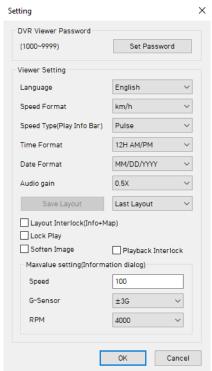


10.Setting

Using the PC Viewer, you can configure the CRX main unit as well as the program itself.

10-1. PC Viewer set up

> Click the Setting Button: for the below setting window to pop up.



- ➤ DVR Viewer Password: Click the [Set Password] button to set up a password for the PC Viewer. You can use any 4-digit number from 1000 to 9999. If you leave blank, no password will be set.
- After setting a password, whenever the PC Viewer is run, it will ask for the password.

Caution!

The PC Viewer will not run without the password so once you set a password please keep a record in a safe place.



Viewer Setting

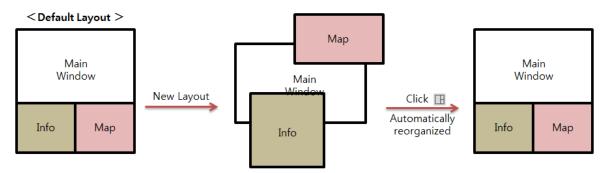
- Language: Select from "Japanese/Korean/English".
- Speed Format: Choose from "km/h" or "mile/h".
- Time format: Choose from "24H" or "12H AM/PM".
- Date format: Choose from "YYYY/MM/DD or MM/DD/YYYY or DD/MM/YYYY".
- Audio gain: Choose from "0.5x~4.0x". Any value above 1.0x increases the volume while any value less than 0.5x reduces it.

Caution!

You may experience some noise if the Audio gain is set above 2.0x

- Save Layout: If you wish to save a certain layout of the various windows. Set up the windows as you wish before entering the setting process. Once the layout is set up, select default and press Save Layout. This will make the current layout the default layout. You can reorganize any layout to the default layout by clicking the default layout button:

on the right upper hand corner of the

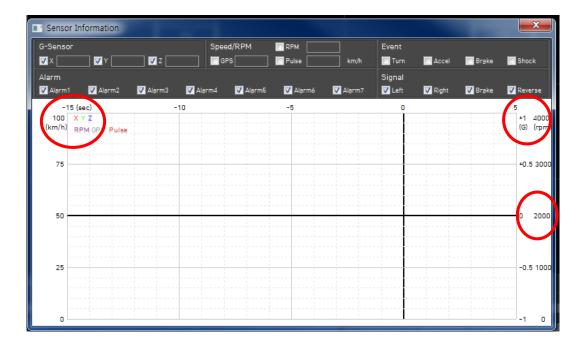


PC.

- Viewer.
- Default Layout: The program will launch with the Default Layout.
- Last Layout: The program will launch with the same layout as it was when it was closed.
- Layout Interlock: If checked the three windows (Main, Map, and Info) will lock into place and will change as one window.



- Soften Image: If checked, the image will be softened when viewed.
- Maxvalue setting (Information Window).
 - The graph scales for the Sensor Information Window will be modified according to the settings.
 - For example if the Speed, G-sensor, and RPM is to 60, 1G, and 2000 respectively, it will look like below.



> DVR Config: Refer to the next section



10-2. DVR Configuration

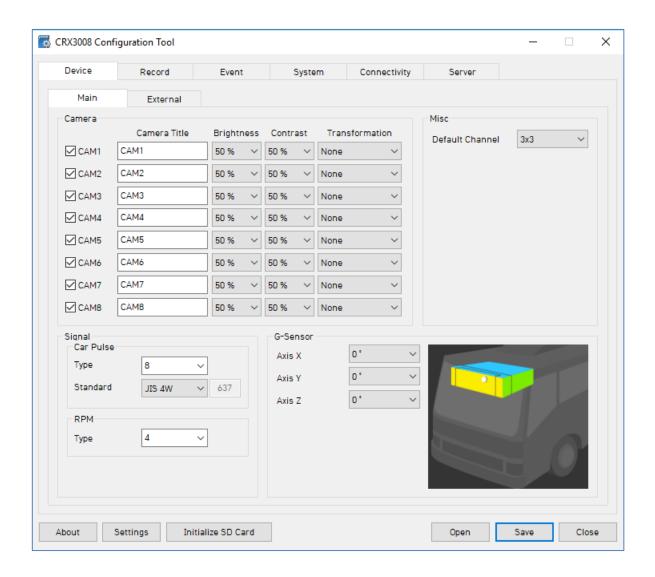
You can configure the CRX with the keys on the unit itself via LCD monitor, but for the full range of settings, you will need to use the Configuration Tool. This tool will enable you to update the CRX settings with an SD card or a USB stick. * Refer to device setting upload instructions section 4-1. To upload the Configuration Tool settings via SD/USB to your CRX.

- Download the CRX configuration tool
- Install and open the configuration tool:
 - Insert SD Card into your PC (Max 128GB SD card supported).
 - Click Initialize SD Card
 - Select the SD card from File Explorer.
 - Click **Start** to initialize.
 - Apply your desired settings (or click Open to load existing settings).
 - Click **Save** to apply to SD card.
 - Eject SD card safely from your PC.
- > In order to modify previous settings:
 - Plug in the SD card (or USB) that has the previous settings
 - Click **Open** tab.
 - Alocate the SD card (or USB).
 - Select the settings file from the **device_info** folder and click Open. The
 previous settings will open for your use.



10-2-1. Device

10.2.1.1 Main

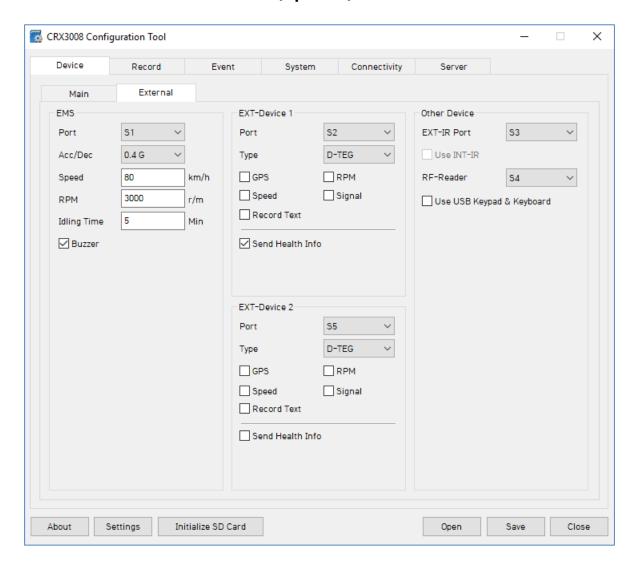




Camera	Check Box	Check all the cameras you wish to use.
	Camera Title	Use the alphabet and numbers to rename (max 10
		digits) the cameras. The new names will be displayed on
		the live screen and all recordings.
	Brightness	Set the brightness from 10 to 100.
	Contrast	Set the contrast from 10 to 100.
	Transformation	Set the image transformation as of
	None/Flip/Mirror/Flip+Mirror.	
	Note: The brightness and contrast may be better set on the main unit with	
	a monitor as you can adjust while viewing.	
Default Channel	- Select the camera view layout that you wish to start with among: "1 / 2 / 3 $/ 4 / 5 / 6 / 7 / 8 / 2 \times 2 - 1 / 2 \times 2 - 2 / 3 \times 3$." -"2×2-1"is cameras 1~4 split into 4 and "2×2-2" is cameras 5~8 split into	
	4.	
Car Pulse	Туре	- Check the vehicle's car pulse type and select from
		"2/4/8/16/20/25."
	Standard	- Check the vehicle's car pulse standard and select from
		"JIS 4W/JIS 2W,3W/SAE/DIN/BNA/Manual."
RPM	- Check the vehicle's RPM type and select from "1~10"	
G-Sensor	Axis X, Y, Z	- Refer to the axis adjustment in Addendum B.
		- Set the appropriate angles from "0/90/180/270",
		according to the position of the main unit.



10.2.1.2 External Devices (Optional)



EMS	 Specify port number for the connected device from \$1~\$5/None. Set Acc value/ Speed / RPM /Ideling time. Enable Buzzer (Optional).
EXT-Device 1 &	- Specify port number for the connected device from \$1~\$6/None.
EXT-Device 2	- Set device type: D-TEG/ ATBS/ ELM327/ OMNICOMM.
	- (Optional) Enable GPS /RPM /Speed/ Signal/ Record Text/ Send Health
	Info.
Other Device	- Set EXT/INT-IR port from S1~S6/None.
	- Set RF-Reader port from S1~S6/None.
	- (Optional) Enable USB Keypad & Keyboard.



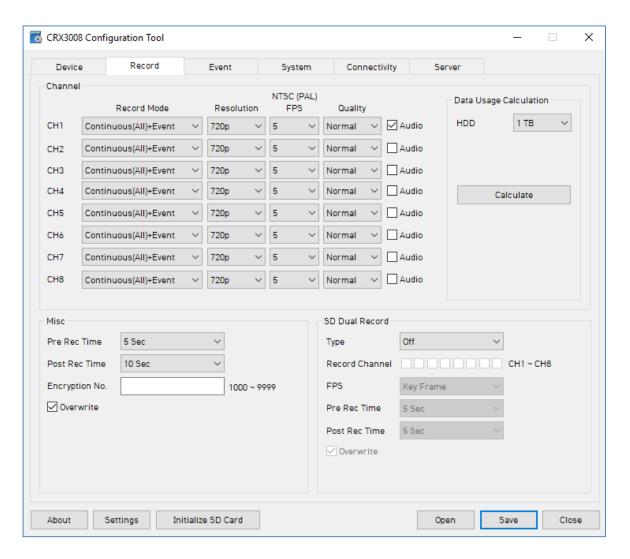
10-2-2. Record

Recording setting including resolution, FPS, quality, can be configured here. Start by selecting either the SD EventRecord, Dual Record, or neither, on the right hand side, as they will influence the range of options for other settings. Then select the Resolution on the upper right side as this will set the maximum amount of Frames Per Second (FPS) on the left side.

Note!

The SD EventRecord and Dual Record settings decide what data and at what frequency the data is saved on the SD card. All data will be recorded on the HDD at the set FPS regardless of this setting. If SD EventRecord is selected, it will create a copy of the data on the SD card depending on how it is configured. If Dual Record is selected, it will automatically make a copy of the date on the SD card at 1 FPS, regardless of the selected FPS setting.







Channel	Record Mode	 Event: Only events are recorded, event video duration determined by the pre & post event setting. Continuous: Records video continuously, no events (events can still be sent to Smart API server if configured on the Server tab). Dual Mode: Records continuous at 1FPS + events at the specified FPS.
	Resolution	Chose from CIF, HD1, D1, WD1, HD (720p) or FHD (1080p).
	Frame Rate (FPS)	Choose from 30, 15, 10, 5, 4, 3, 2, or 1.
	Quality	Standard, High, or Super. (The lower the quality, the more compressed/lossy the video output).
	Audio	Enable for cameras with built in mic (Optional).
Misc	Pre Rec Time	 Select from "0 or 1~ 5 sec". If "0" is selected, there will be no recordings before the event. Depending on the set seconds: "1~5", for every event there will the set amount of pre-recorded data.
	Post Rec Time	 Select from "10~3600 seconds". If "0" is selected, there will be no recordings after the event. Depending on the set seconds: "1~5", for every event there will the set amount of post-recorded data. Pre and Post times are only valid in event recording mode.
	Encryption No.	An additional password can be set for the recorded data using 4 digit password from 1000 ~ 9999. If a password is set, keep a record in a safe place. Without the password, you will not be able to view the data.
Overwrite	If this box is checked, when the HDD or SSD is full, it will start overwriting from the oldest data. If the box is not checked, the CRX will stop recording.	
SD Dual Record	 If SD card is connected to CRX, it can be used in the following ways: Off: No data is being recorded (set if no SD card if being used). Driving: Only driving data (DRV) is being recorded. Event: Only Event video is saved to the SD card. Continuous: 1FPS footage (aka "Key Frame") of continuous footage is saved to the SD. 	

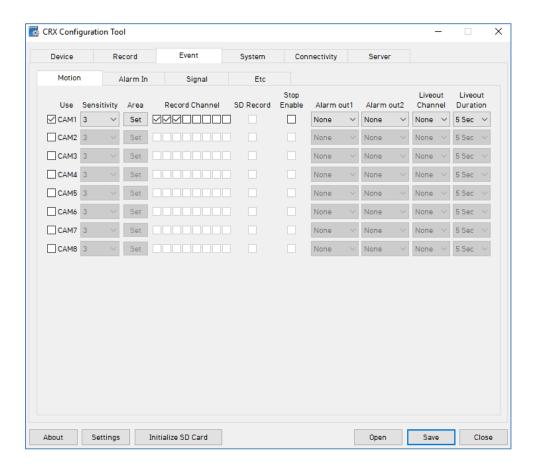


10-2-3. Event

The CRX can use different signals as triggers such as Motion, Alarms, Signals, G-sensor, and speed and can also control alarm out and video out.

10-2-3-1. Motion

You can set up the whole camera view or a set region as a motion trigger.



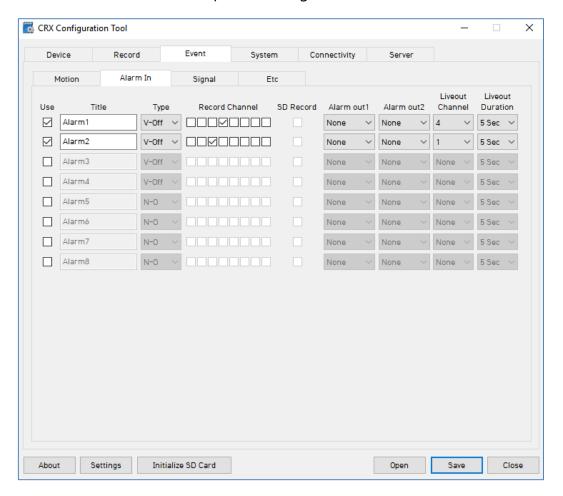


Camera	Select the cameras you wish to use	
Sensitivity	Select from "1~5" where 1 is dull and 5 is sensitive.	
Area	The region can be set as below. The region can be set as below.	
	- The region can be set by using the left button on the mouse Multiple regions can be set.	
	- If you wish to clear a set region, use the right button on the mouse.	
	- To select the whole area or to unselect us the appropriate buttons on the bottom.	
Record CH	 Select the camera(s) that you wish to record when the motion sensor is triggered. For example, you can choose camera 1 and 2 to record when motion is detected in camera 1. 	
	- The Record CH boxes: "\bigcup \bigcup \bigcu	
	- Only the channels that are checked in the Device Menu can be selected.	
SD Record	Records the detected motion event on the SD card.	
Stop Enable	Allows to detect and record motion only when the vehicle is parked.	
AlmOut1, 2	- An output alarm, such as a siren, can be used.	
	- Select from "N/A (0), 1, 5, 10, 20, 30, 30, 50, 60, and ∞ seconds".	
Liveout CH	- If you have a monitor connected, a video output can be used.	
	- Select how you wish the display layout should be from " $1/2/3/4/5/6/7$	
	/ 8 / 2×2-1 / 2×2-2 / 3×3" * If multiple motions are detected the CPV will follow the Liveout Priority	
	* If multiple motions are detected the CRX will follow the Liveout Priority setting. Refer to section 10-2-3-5.	
Liveout Duration	Select how long you wish to display the Liveout CH; from "5, 10,20, 30, 30, 50,	
	60, and ∞ seconds"	
	60, and ∞ seconds"	



10-2-3-2. AlarmIn

Seven additional alarm inputs can be given to the CRX.



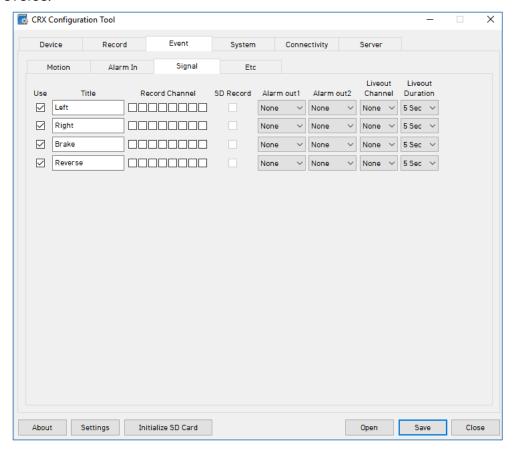


Use	Check the boxes for the alarms that will be used.
Title	Use to rename (max 10 digits; alphanumeric) the alarms. The new names will
	be displayed on the live screen and all SSD/HDD recordings.
Туре	Alarms 1~4 are voltage types and can be set to trigger when "V-Off/V-on",
	$5\sim7$ are open-close types and can be set to trigger when "N-O/N-C".
	*If you wish to connect a panic alarm trigger, you must use alarm number"7".
Record CH	- Select the camera(s) that you wish to record when the motion sensor is
	triggered.
	- For example, you can choose camera 1 and 2 to record when motion is
	detected in camera 1.
	- The Record CH boxes: "□□□□□□□" are Channels 1 to 8 starting from the
	left to the right.
	- Only the channels that are checked in the Device Menu can be selected.
SD Record	Records the detected alarms event on the SD card.
AlmOut1, 2	- An output alarm, such as a siren, can be used.
	- Select from "N/A (0), 1, 5, 10, 20, 30, 30, 50, 60, and ∞ seconds".
Liveout CH	- If you have a monitor connected, a video output can be used.
	- Select how you wish the display layout should be from "1 / 2 / 3 / 4 / 5 / 6 /
	7 / 8 / 2×2-1 / 2×2-2 / 3×3"
	* If multiple motions are detected the CRX will follow the Liveout Priority
	setting. Refer to section 10-2-3-5.
Liveout	Select how long you wish to display the Liveout CH; from "5, 10,20, 30, 30, 50,
Duration	60, and ∞ seconds"



10-2-3-3 Signal

The CRX can use the car signals as triggers such as turn lights, brake, and reverse.



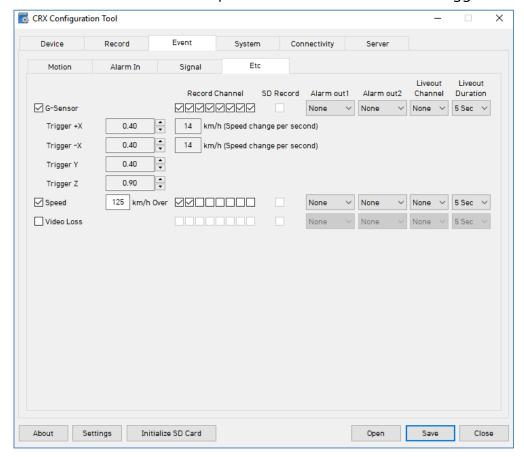


Use	Check the boxes for the signals that will be used.
Title	The default title is set as Left, Right, Brake, and Reverse but this can be
	renamed (Max 10 digits) as required.
Record CH	- Select the cameras that you wish to record when the motion sensor is
	triggered.
	- For example, you can choose camera 1 and 2 to record when motion is
	detected in camera 1.
	- The Record CH boxes: "□□□□□□□□"are Channels 1 to 8 starting from the
	left to the right.
	- Only the channels that are checked in the Device Menu can be selected.
SD Record	Records the detected signals event on the SD card.
AlmOut1, 2	- An output alarm, such as a siren, can be used.
	- Select from "N/A (0), 1, 5, 10, 20, 30, 30, 50, 60, and ∞ seconds".
Liveout CH	- If you have a monitor connected, a video output can be used.
	- Select how you wish the display layout should be from "1 / 2 / 3 / 4 / 5 / 6 / 7
	/8/2×2-1/2×2-2/3×3"
	* If multiple motions are detected the CRX will follow the Liveout Priority
	setting. Refer to section 10-2-3-5.
Liveout	Select how long you wish to display the Liveout CH; from "5, 10,20, 30, 30, 50,
Duration	60, and ∞ seconds"



10-2-3-4 ETC

Values from the G-sensor, speed, and RPM can be used as triggers.



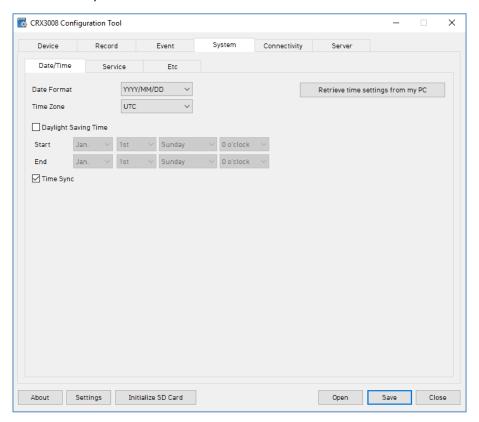


G-Sensor	When the G-sensor exceeds the pre-set values, the event will be triggered	
GPS speed	When the GPS speed exceeds the value input here, the event will be	
	triggered	
Pulse Speed	When the GPS speed exceeds the value input here, the event will be	
	triggered	
Video Loss	When any camera losses its video, an alarm will go off to call attention.	
Record CH	- Select the cameras that you wish to record when the motion sensor is	
	triggered.	
	- For example, you can choose camera 1 and 2 to record when motion is	
	detected in camera 1.	
	- The Record CH boxes: "□□□□□□□"are Channels 1 to 8 starting from	
	the left to the right.	
	- Only the channels that are checked in the Device Menu can be selected.	
SD Record	Records the enabled events on the SD card.	
AlmOut1, 2	- An output alarm, such as a siren, can be used.	
	- Select from "N/A (0), 1, 5, 10, 20, 30, 30, 50, 60, and ∞ seconds".	
Liveout CH	- If you have a monitor connected, a video output can be used.	
	- Select how you wish the display layout should be from "1 / 2 / 3 / 4 / 5 / 6	
	/7/8/2×2-1/2×2-2/3×3"	
	* If multiple motions are detected the CRX will follow the Liveout Priority	
	setting. Refer to section 10-2-3-5.	
Liveout Duration	Select how long you wish to display the Liveout CH; from "5, 10,20, 30, 30,	
	50, 60, and ∞ seconds"	



10-2-5 System

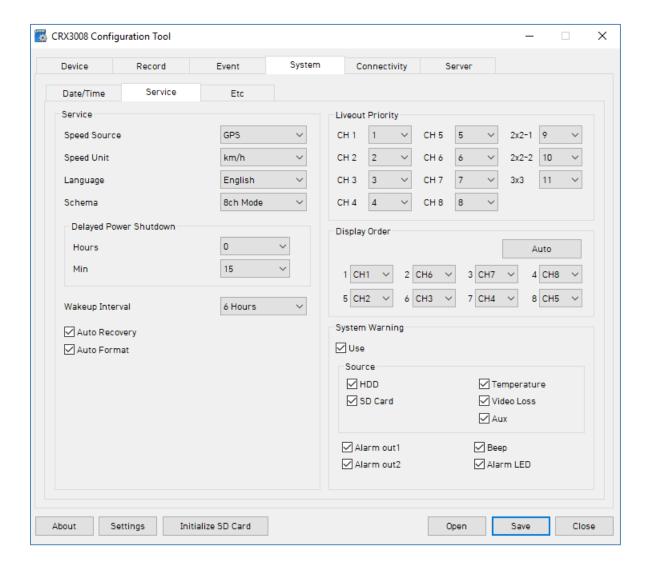
10-2-5.1 Date/Time



Date Format	Select from YYYY/MM/DD, MM/DD/YYYY, or DD/MM/YYYY
Time Format	Select from "24H/12H am/pm".
Apply DST	- Check the box to apply daylight savings time.
	- Input the start and end date of DST.
TimeSync(GPS)	If you are using a GPS, you can synchronize your time with the
	GPS time by checking this box and selecting when to
	synchronize from "Boot On/0~23 O'clock".
	- If "Boot On" is selected the CRX will synchronize its time with
	the GPS whenever it boots and if this is not possible, as soon as
	the reception of the GPS is recovered after booting.
	- If a time is selected, the CRX will synchronize its time with the
	GPS at the specified time. If this is not possible, as soon as the
	reception of the GPS is recovered, it will synchronize then.



10-2-5.2 Service

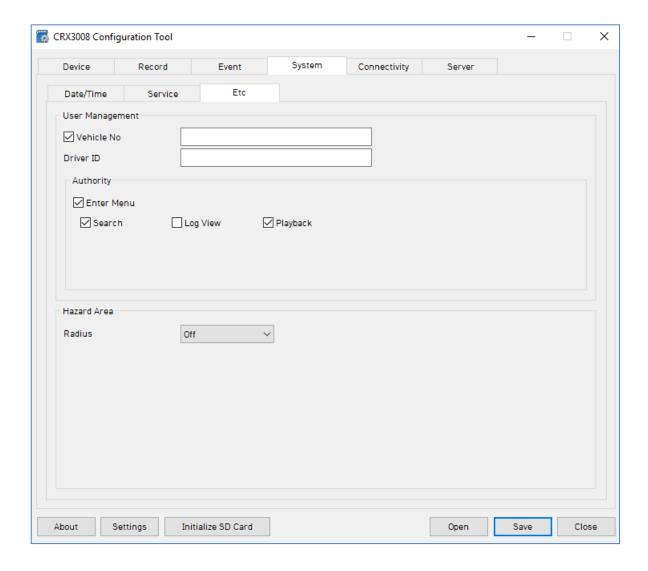




Service	Default values are set as shown.
	Delay power shutdown can be adjusted as desired.
Liveout Priority	This sets the priority for the 11 types of display that the CRX offers.
	- 1 has the highest priority and 11 has the lowest.
	- For example, in the above setting, if channel 3 and channel 4 are both
	triggered at the same time, channel 3 has priority and the monitor will show
	channel 3.
Delayed Power	Amount of time CRX stays powered on after ignition is turned off.
Shutdown	
Wakeup Interval	Time interval in which the CRX will automatically power up again after
	shutdown.
Auto	SD Card auto format feature enables the CRX to perform automatic
Format/Recovery	maintenance on the SD cards when there is an issue. SD cards need to be re-
	formatted occasionally over time. This unique feature reduces the
	administrative burden of managing SD card formatting amongst your fleet
	NOTE: SD card data will be deleted when an auto-format occurs.
Display Order	The order of cameras as they are displayed on the LCD monitor.
System Warning	Provides an alert for any of the selected sources in case of failure.



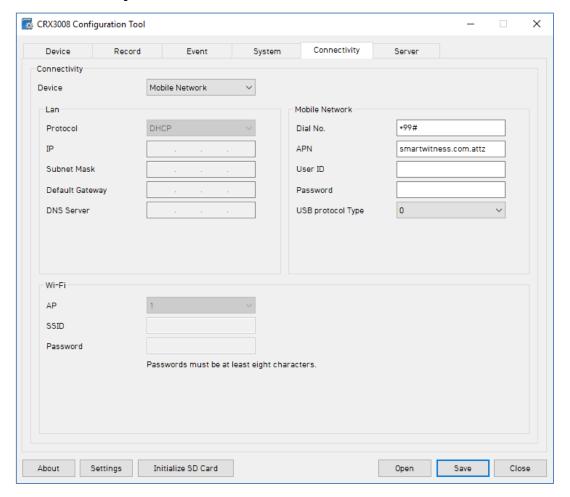
10-2-5.3 ETC



Vehicle	- A 10 digit DVR ID can be created with alphabets and numbers.
No./Driver ID	- A DVR ID is useful to differentiate vehicles and data from those vehicles,
	especially if multiple SD cards are used or multiple drivers have access to
	the vehicles.
Authority	Provides user authorization for the enabled features, Seach/ Log View/
	Playback.
Hazard Area	CRX will react at the selected radius from a Hazard point.



10-2-6 Connectivity

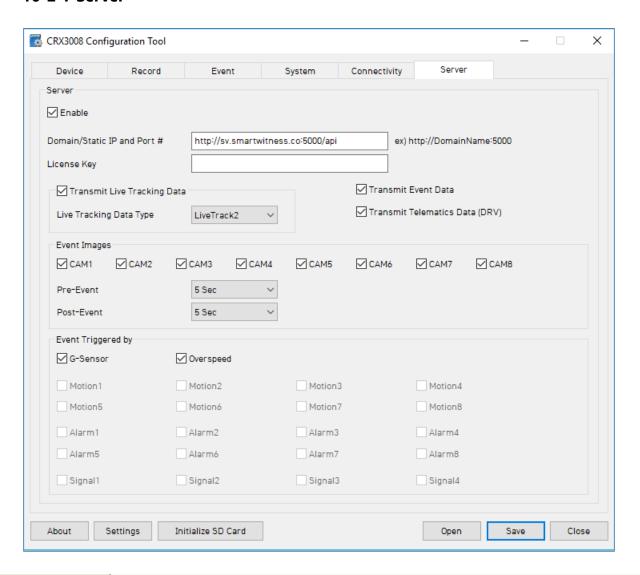


Connectivity

Specify the desired connectivity type, LAN/ Mobile Network/ Wi-Fi.



10-2-7 Server



Domain/Static IP Port	Destintation Server URL provided by SmartWitness or the service provider.
Transmit Live Tracking Data	Check to enable http posts from the CRX to server. Livetrack2 contains GPS coordinates. LiveTrack3 does not.
Transmit Event Data	Check to enable CRX posting event notification and images to the server.
Transmit	Check to enable CRX to send DRV data (static/compressed file containing
Telematics Data	drive data from every second the vehicle is in operation.
Event Triggered	Select the events here which the CRX will transmit to the server in real-time.
Ву	These events will transmit instantly even if CRX is set as "Continuous" record
	mode.



11. Remove Data Storage Media

To safely remove the removable HDD (or SSD), Click the remove the data storage media button: instead of the PC remove hardware button.

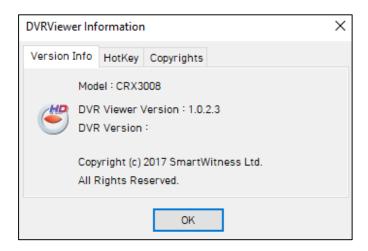
- > Click the "remove data storage media" button:
- ➤ A list with all SSDs (or HDDs) connected with the PC will pop up.
- Select the data storage media you wish to safely remove.

12.About

This shows the PC software version, DVR Firmware version, copyright info and hotkeys.

12-1. Version Info

> Click the "About" button: to see the below pop up.



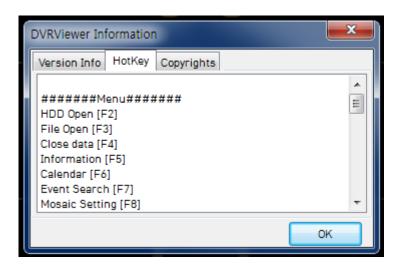
You can check the PC Viewer version and DVR version info.



12-2. Hotkeys

You can utilize the hotkeys to control the Pc Viewer more efficiently.

Click the "About" button: to see the below pop up.



- > Scroll down to view all the shortcut keys.
- > Refer to Appendix A for all default shortcut keys.



Appendix A) Shortcut Key list:

Menu		
HDD open	[F2]	
File open	[F3]	
Close	[F4]	
Information	[F5]	
Calendar Search	[F6]	
Event Search	[F7]	
Blur settings	[F8]	
Still frame conversion	[F9]	
Video conversion	[F10]	
Print report	[F11]	
Settings	[F12]	
Playl	oack	
Play/ pause	[Space]	
Play	[P]	
Reverse play	[B]	
Playback speed 0.1/0.5/1/2	[1]/[2]/[3]/[4]	
Playback speed 4/8/16/32	[5]/[6]/[7]/[8]	
1 frame backward / forward	[Left]/[Right]	
5 seconds backward / forward	[Alt+Left]/[Alt+Right]	
30 seconds backward / forward	[Ctrl+Left]/[Ctrl+Right]	
1 minutes backward / forward	[Shift+Left]/[Shift+Right]	
Mute	[M]	
Audio Channels 1~8	[Alt+1]~[Alt+8]	
Volume up/ down	[Up]/[Down]	
Capture Screen(Still frame)	[Ctrl+J]	
Capture Screen(video) start and pause	[Ctrl+A]	
Lay		
1 camera	[Ctrl+1]~[Ctrl+8]	
Full screen	[Alt+Enter]	
Minimize screen	[Shift+ESC]	
1+1	[Shift+1]	
1+2	[Shift+2]	
2x2	[Shift+3]	
1+4	[Shift+4]	
1+Small 4	[Shift+5]	
3x2	[Shift+6]	
4x2	[Shift+7]	
3x3	[Shift+8]	



Appendix B) Suggested Axis Adjustments by Device Positions

Caution!

ONLY for when using SSD as data storage, HDD users MUST postion the device upright!



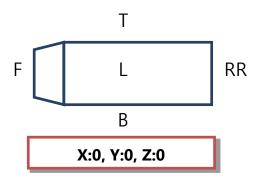
Driving direction

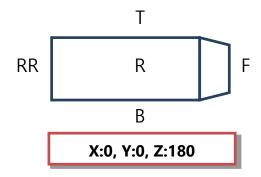


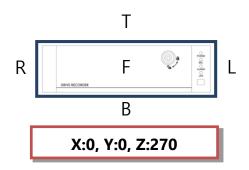
F: Front	RR: Rear	Т: Тор
B: Bottom	R: Right-side	L: Left side

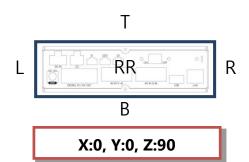
1) When device is in an upright position

SMARTWITNESS

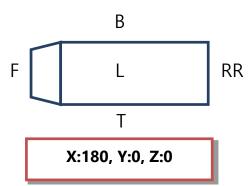


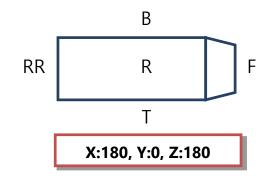


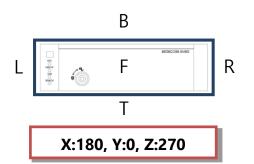


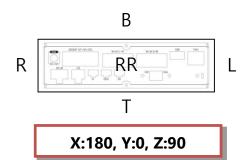


2) When device is in an upside down position



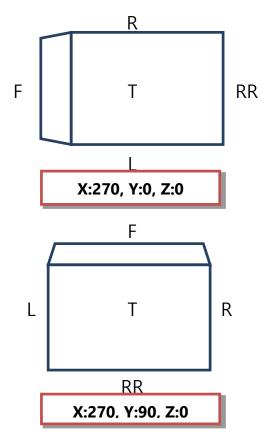


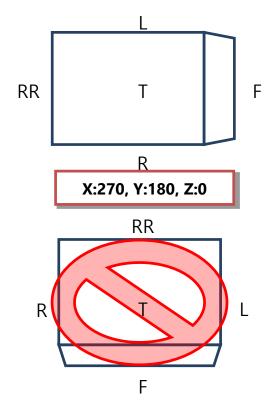




SMARTWITNESS

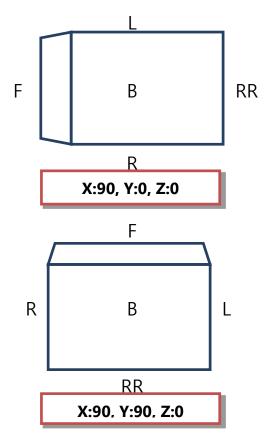
3) When device is in a sideway position with the TOP to the left

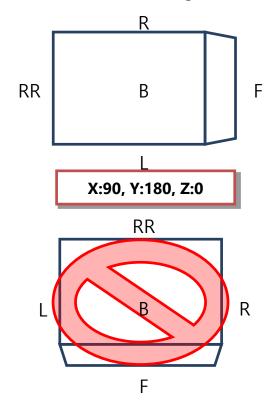






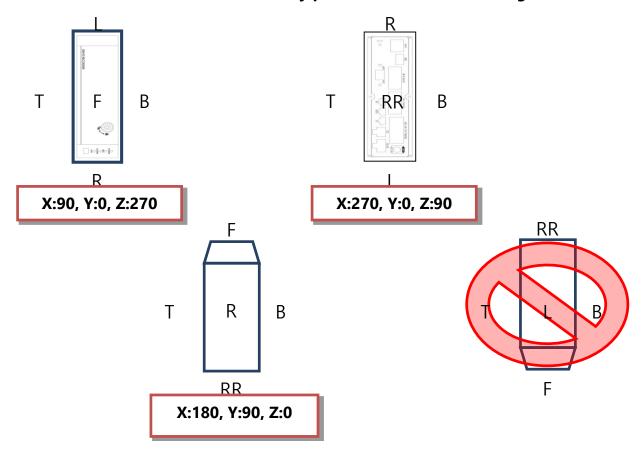
4) When device is in a sideway position with the TOP to the right





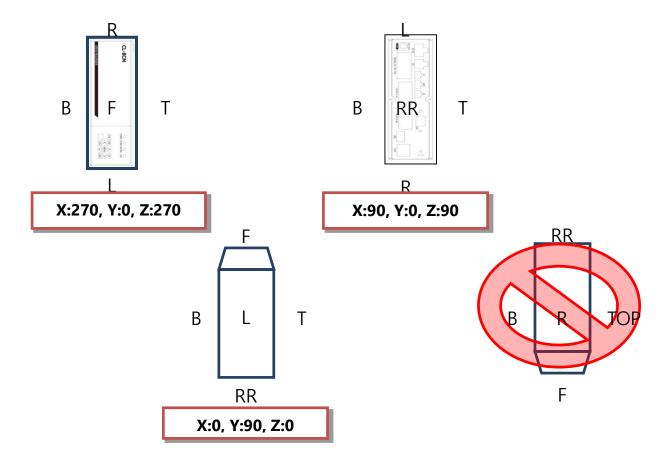


5) When device is in a sideway position with the TOP facing front





6) When device is in a sideway position with the TOP facing rear





©2018 SmartWitness USA

1016 Lunt Ave Schaumburg, IL 60193 USA (312) 981-8774 support.smartwitness.com

smartwitness.com











MADE IN KOREA